# VMware Customer Connect Learning™ Premium Subscription Promotion (full year access)

#### Q: What is VMware Customer Connect Learning?

A: Previously called VMware Learning Zone, this online platform is your single source for digital training from VMware. 24/7 access to training delivered by top VMware experts and Certified Instructors lets you learn when, where, and how you want.

Connect Learning offers three subscriptions tiers:

- Basic complimentary and designed for individual learners
- Premium complimentary (with this promo) and designed for individual learners
- Enterprise Learning Subscription allinclusive offer, available for purchase and designed for IT organizations

### Q: What is included in the Premium Subscription promotion?

A: Full year of 24/7 access to Connect Learning Premium Subscription for free. In addition to all Basic Subscription content, the Premium Subscription includes VMware Certified Technical Associate content (VCTA is a new credential offered by VMware that validates the skills and knowledge required by candidates performing operational tasks within a virtualized infrastructure), advanced troubleshooting, configuration, and solution-oriented best practice videos as well as Certification Exam Preps.

## Q: What's NOT included in the Premium Subscription promotion?

A: On Demand Courses and hands-on labs which are only available with the Enterprise Learning Subscription (ELS). Click *here* to learn more about Connect Learning subscription levels.

#### Q: Who is eligible for this promotion?

A: Everyone! We realize that people are juggling a lot of different priorities right now, and our goal with this promotion is to provide a flexible learning option for people to consume what they need, on a schedule that works for them.

#### Q: How long is this promotion available?

A: You can register for this offer any time from now through October 31, 2020.

#### Q: When will my subscription expire?

A: Your subscription will expire one year from the date you register for the promotion.

#### Q: How do I take advantage of this promotion?

A: First, login to myLearn.

- 1. Already registered myLearn users: Login HERE
- 2. New myLearn users: Register HERE
- 3. Having issues logging in? Email myLearn Support

Next, register for the promotion using this *registration* link

## Q: I am currently a VMware Learning Zone Premium subscriber. Can I still take advantage of this promotional offer?

A: Yes! Simply reenroll by October 31, 2020 using this *registration link* to receive a full year of access to the Connect Learning Premium Subscription. Please be advised that your full year access will begin on the date of your reenrollment.

